casepoint

Casepoint Investigations

Manage Every Case from Intake to Findings

Run every investigation on a workflow you control.

Federal OIGs, state and local IG offices, and law enforcement agencies work under rules that keep changing, but processes are hard to change. The work is spread across legacy systems, spreadsheets, SharePoint, and Access databases. Process changes wait on a developer or a contract modification, new types of work mean another tool to procure, and audit trails, approvals, and deadlines get stitched together by hand.

Casepoint Investigations keeps investigative work, deadlines, and evidence in a single record, from intake to findings. Your administrators change workflows, fields, and approval steps themselves, within minutes and without custom code, and every edit, upload, and view is logged as the work happens.

What Sets Casepoint Investigations Apart

Built for investigations, and configurable enough to change when your process does.

Adapt Your Process as Requirements Change

Your administrators add a required field, revise an approval step, or update a deadline through a point-and-click interface, with no custom code. Changes take effect within minutes and can apply to open cases or only to new ones.

Keep Investigative Work in One Record

Track people, evidence, tasks, decisions, and referrals in one place, from intake to findings. Teams stop pulling information together across systems.

Be Ready for Oversight

Every edit, upload, and view is logged as the work happens, so your team can show who took action and when without reconstructing it by hand.

Protect Sensitive Evidence

Set permissions by organization, module, work type, case, and group. Each piece of evidence keeps its own chain of custody, and each case has its own eDiscovery workspace, so evidence is never commingled.

One Platform

When evidence sits in one system and the workflow in another, defensibility has to be assembled by hand. Casepoint Investigations runs on the same platform as Casepoint eDiscovery, so evidence processing and chain of custody are handled natively and follow each investigation from intake to findings. It is available with FedRAMP® Moderate and fits into the Microsoft 365 and Outlook environment your IT team already supports. AI drafts the chronology and the findings report for your investigators to review.



Intake and Triage
Receive complaints through a public hotline portal and review them in one triage queue.

Evidence
Track evidence in the case record and use the case's eDiscovery workspace to process and review digital evidence with chain-of-custody tracking.

Investigation
Assign tasks, document investigative steps, and build a chronology as the case develops.

Review and Approvals
Track deadlines and route cases through required reviews and approvals.

Findings and Referrals
Prepare findings from the case record and track referrals and outcomes alongside the decisions that led to them.

See Casepoint Investigations in Action

Reach out to us and we'll schedule a personalized demo to see Casepoint Investigations in action.

Request a Demo

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