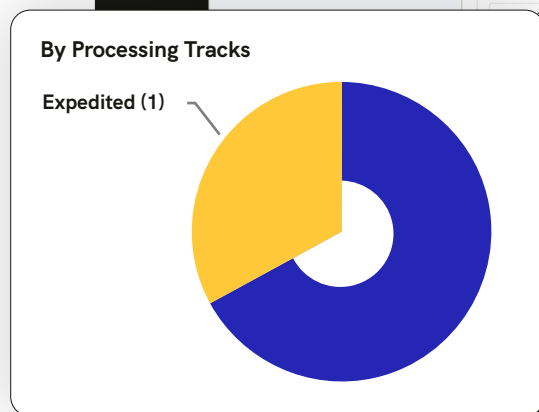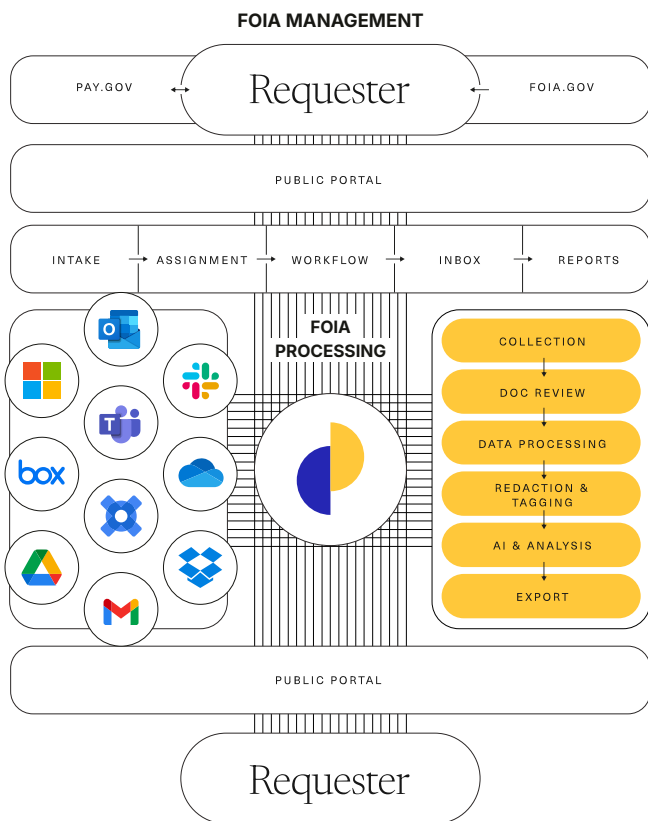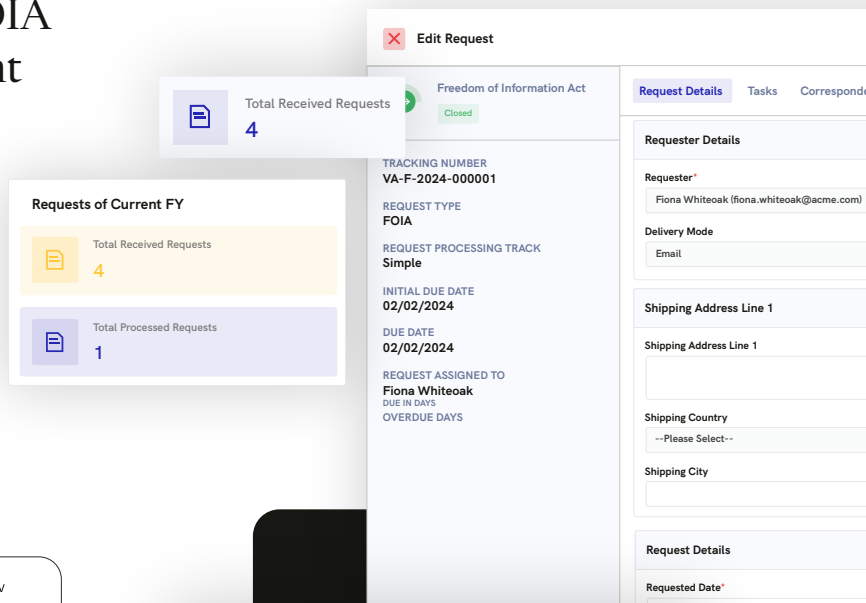# Casepoint FOIA

Simplify Your FOIA Workflows — From Request to Response and Everything In Between

◗ Experience the Future of FOIA Management With Casepoint

Casepoint FOIA sets a new standard for federal agencies, offering a configurable, all-in-one system that transforms FOIA workflows. Join the ranks of forward-thinking federal agencies benefiting from this game-changing solution, and experience unmatched efficiency in FOIA management.

Total Received Requests
4

Requests of Current FY

Total Received Requests
4

Total Processed Requests
1

Edit Request

Freedom of Information Act
Closed

Request Details | Tasks | Corresponde

Requester Details

TRACKING NUMBER
VA-F-2024-000001

Requester*
Fiona Whiteoak (fiona.whiteoak@acme.com)

REQUEST TYPE
FOIA

Delivery Mode
Email

REQUEST PROCESSING TRACK
Simple

Shipping Address Line 1

INITIAL DUE DATE
02/02/2024

Shipping Address Line 1

DUE DATE
02/02/2024

REQUEST ASSIGNED TO
Fiona Whiteoak
DUE IN DAYS
OVERDUE DAYS

Shipping Country
--Please Select--

Shipping City

Request Details

Requested Date*

FOIA MANAGEMENT

Requester

PAY.GOV ⟷ | FOIA.GOV

PUBLIC PORTAL

INTAKE → ASSIGNMENT → WORKFLOW → INBOX → REPORTS

FOIA PROCESSING

- COLLECTION
- DOC REVIEW
- DATA PROCESSING
- REDACTION & TAGGING
- AI & ANALYSIS
- EXPORT

PUBLIC PORTAL

Requester

By Processing Tracks

Expedited (1)

What You Can Expect With Casepoint FOIA

Faster FOIA Processing Times
Effortlessly meet deadlines, ensuring timely delivery of responsive records to requesters.

Centralized Communication
Efficiently manage correspondence with requesters, internal team members, and external stakeholders.

Streamlined Workflows
Monitor the entire lifecycle of FOIA requests — including those pending, in-progress, and completed — to stay organized and keep requesters apprised at every stage.

Native File Formats
Ingest, process, view, and render over 600 different file formats, leveraging the enterprise scale and power of Casepoint.

Powerful eDiscovery Integration
Efficiently manage correspondence with requesters, internal team members, and external stakeholders.

Consolidated Tech Stack
Forget about additional tools. When we say comprehensive FOIA management, we mean it.
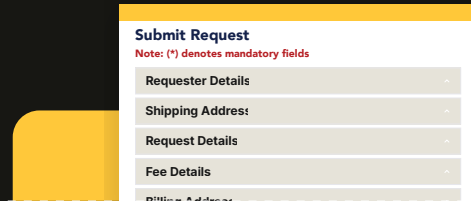
Highly Responsive Support
Get responses in minutes — not days — from real people on our dedicated Government Solutions team.
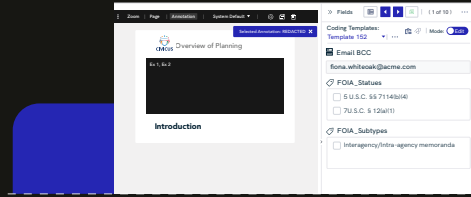
▶ Manage Every Part of the FOIA Process

Automatically Access Requests

Because the requester portal connects to the tracking application, requests made by the public automatically populate the agency's queue.
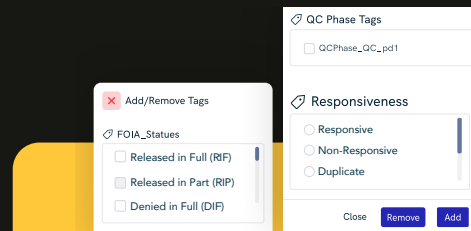
Review and Organize Records

Leverage AI and Advanced Analytics to expedite review of ingested data, assess relevance, and organize records.
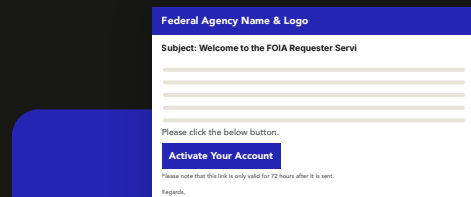
Categorize and Tag Documents

Group and tag documents by exemptions and document status along with relevant metadata to ensure quick retrieval and reference.
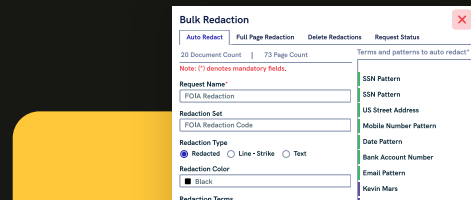
Automated Notifications

Send automated notifications and updates at each step of the workflow — right from the platform.

AI-Powered Redactions and Quality Control

Leverage bulk and AI-powered redactions with robust quality control measures to ensure accuracy and prevent appeals over improper redactions.
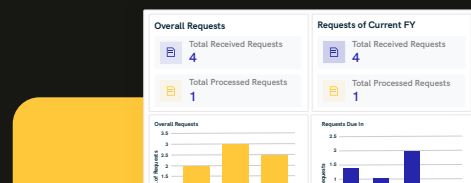
FOIA Reading Room

Establish and update a public repository of released documents made searchable by future requesters.

Compile Reports

View dashboards to manage your FOIA operations and generate reports for agency compliance.

Say Goodbye to:

✕ Outdated Legacy Tech	✕ Messy Workflows on Multiple Tools	✕ Backlogs and Delayed Responses
✕ Manual Email Notifications	✕ Restricted Customization	✕ Limited Collaboration Features
✕ Scalability Issues	✕ Insufficient Support	✕ Extensive Platform Maintenance

The Problem

Federal agencies are grappling with an unprecedented surge in FOIA requests, compounded by manual processes and outdated legacy systems that can't handle large data volumes or new data types. To keep up with the demand and prevent delays in response times, many agencies have started using legacy FOIA solutions in tandem with an eDiscovery platform. Yet, workflows are still clunky and inefficient, costs are exorbitant, product support is poor, and collaboration is hindered.

The Solution

To address these challenges, Casepoint has combined FOIA workflow tracking and management capabilities, a public portal and reading room, and payment and reporting integration with the power of its end-to-end AI-based eDiscovery platform. The result: Casepoint FOIA, the most comprehensive FOIA solution in the Federal market. Agencies no longer need to rely on limited-capability legacy solutions or multiple products. Casepoint FOIA is seamlessly integrated with Casepoint eDiscovery, equipping agencies with enterprise-grade tools to streamline the handling of FOIA requests. And it's all built on Casepoint's secure FedRAMP-Authorized cloud platform, so you can rest assured your data is safe and protected at every turn.

Contact Information

Contact the Casepoint team today to learn more about how Casepoint FOIA can revolutionize.

hello@casepoint.com

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casepoint

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